Important to Note – Read full Terms & Conditions including cancellation policy.

A confirmed booking indicates you have read and agree to, the Terms & Conditions of Mole Creek Caravan Park.

We reserve the right to refuse entry into Mole Creek Caravan Park. This is a privately owned land and business operation.

Terms & Conditions

Van Sites Check in/Check Out - Winter Hours (Mid-May to End September)

1-5pm unless arranged prior.
Check out is 11am.

Van Sites Check in/Check Out – Regular Hours (Early October to Mid-May)
Sites check in is strictly between 1-6pm unless arranged prior.
Check out is 11am.

Cabin check in is 2pm. Cabin check out is 10am.

For early or late check in, please contact reception by phone or email *inside our office hours* on
Phone: 0493 067 877
Email: admin@molecreekcp.com.au

Final Payment
Final payment is due 2 days prior to check-in, or by cash on arrival

Office Hours
Monday to Friday: 10am - 6pm
Saturday & Sunday: 1pm - 6pm

Office Hours – Winter (Mid-May to Early October)
Monday to Sunday: 1pm - 5pm

Amenities
Showers: $1 coin = 5 minutes hot water
Please bring $1 coins with you. We cannot guarantee availability on site, particularly for late check-ins.
Washing machine: 5 X $1 coins per load. Dryer: $1 coin per 10 minutes

Creekside sites do not have taps. You are welcome to fill tanks at our amenities block.

Taps on our tree line use town water. Occasionally, during very high usage, these taps may have low pressure. Consider using your caravan tank water at these times.

Please keep **grey water** hoses well away from the creek and if you are on the tree line, we appreciate you running your grey water on pine trees.

There is **no dump point** here (the nearest are at Deloraine or Sheffield). We use a septic system. DO NOT dump caravan toilet canisters in our toilets.

No generators or chainsaws.

No Electric Vehicle charging. No E-scooters or E-bikes to be used in the park.

One vehicle permitted per site/cabin. Please discuss additional vehicle needs with us.

Campfires

Campfires are permitted in provided firepits, unless in the case of a total fire ban. Firewood is available to purchase from reception during office hours.
Firewood: $20 per cart, you are welcome to bring your own pre-cut, seasoned wood. *Please do not chop wood on fire-pot pavers. No chainsaws at any time.*

Camp Kitchen : Contains fridge, microwave, 2 x gas burner cook tops, jug and toaster. We do not supply cooking equipment, crockery, cutlery, dishwashing liquid or sponges.

Persons under 18 years must be accompanied by an adult.

Our creek is natural and is not fenced, with some areas of deep water. Children MUST be supervised at all times by a responsible adult near the creek.

We are a quiet park, please respect other campers and keep noise to a minimum. Excessive noisemakers may be asked to leave, without refund.

CANCELLATION / REFUND POLICY

Refunds may be given (less $5 admin fee) if:
A minimum of 48 hours' notice is given
A minimum of 2 weeks' notice during peak seasons is given (Christmas/New Year period, school holiday periods and local long weekends)

No refunds are given for early departures or cancellations once arrived.

Pet Policy: DOGS:

Dogs must be declared on booking or check-in. No anti-social, aggressive, or excessively noisy dogs in the park. Droppings must be disposed of in bags and placed in bins. All dogs must be on a lead at all times, no exceptions. Refusal to comply will result in eviction from the park. We have free range pet chickens and have had chickens killed by guests' dogs in the park.

Our dog, "Walter" may not be on a lead, as this is his home.

Many Thanks,
Brian & Michelle

MOLE CREEK
CARAVAN PARK
Tasmania